



One Company, One Call, Countless Solutions.

▶ Cable & Wireless Jamaica Ltd.

Location:

Jamaica, West Indies

▶ AMECO Project Quick Facts

Project Duration:

Ongoing since April 2001

Scope of Services:

Operations fleet services, including fleet purchase, fleet management, fleet maintenance and repair, fleet replacement and disposal, accident reporting, and dispatch services.

On March 30, 2001, Cable & Wireless Jamaica (C&WJ), a subsidiary of Cable & Wireless plc, awarded AMECO a contract for the provision of fleet management services in support C&WJ's telecommunication business on the island. Under the agreement, AMECO provides fully-maintained fleet units to C&WJ management and service technician personnel.

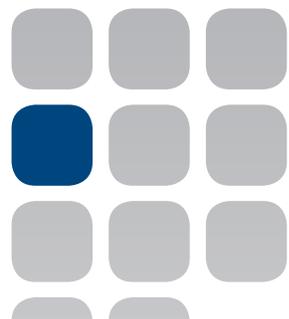
AMECO's work scope includes:

- Acquisition of C&WJ's existing 1,265 units
- Fleet management and oversight of day-to-day fleet operations
- Supply of AMECO-owned automobiles, service vans, and construction equipment units
- Maintenance and repair of the AMECO fleet
- Scheduled refreshing and updating of fleet inventory
- Rightsizing of the fleet
- Provision of dispatch services
- Fleet utilization tracking and reporting
- Hiring of a portion of C&WJ's former fleet maintenance and administrative personnel

With the purchase of the existing fleet inventory, AMECO began providing comprehensive fleet management services to C&WJ. The AMECO team accomplished a smooth transition with no interruption in service. Numerous work process improvements to the previous fleet operation were immediately implemented. These improvements have increased fleet availability and reliability.

Response time to customer service requests has also dramatically improved. Outsourcing fleet operations to AMECO has enabled C&WJ to reduce overall operating costs, improve service technician productivity, eliminate the cost of fleet ownership, and reallocate capital and personnel resources to core business initiatives.

Since the beginning of the project, AMECO has achieved an outstanding safety record with no lost-time accidents, no doctor cases, and no OSHA recordables.



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